

## **Virtual School Visits – for use in school**

Whilst we're not able to welcome you and your classes to the library under the current restrictions, we'd still like to be able to encourage families and children to visit the library and read books.

We've put together a "Virtual Visit" for your classes, which you can access on YouTube here: <https://youtu.be/oEDZfZWiqPE>

The video is 9 minutes long and tells children what they can access from the library and how to use it. If watching with younger children you may need to allow a little longer to answer the quiz questions as a group rather than writing them down. If families would like to join the library having learnt a little more about it, they can use this link online: <https://youtu.be/oEDZfZWiqPE> or speak to staff in the library.

## **Reopening – to share with children and families.**

We're pleased to have been able to reopen our libraries on December 2<sup>nd</sup> under the tier 2 restrictions. We are really looking forward to welcoming you back to the library in the run up to Christmas and we hope our book collections can see everybody through the holiday period. We very much hope to see you back in the library again soon!

You will find the same measures to keep you safe as before:

- The library has limited capacity for customers allowed in to make sure we can maintain social distance. This means you may be asked to queue outside before we can allow you in
- We are taking test and trace details on entry and we have a QR code on display outside if you would rather use that.
- You will be asked to wear your face covering and sanitise your hands on entry and then follow the one way system inside.
- All our staff are wearing masks and are frequently washing and sanitising their hands too.
- When books are returned, we are quarantining them for 72 hours so that they are safe for our customers to borrow.
- All our touch points and self-service machines are kept clean throughout the day.

Before your visit, please make sure you check our opening hours as these may well have changed since you came in last. You can do this online by visiting: [www.norfolk.gov.uk/libraries](http://www.norfolk.gov.uk/libraries)

We still have grab and go bags available if you would like to borrow books but would rather not browse in the library.

If you're interested in finding out what's on offer online please visit our website; we're planning our next group of online coding clubs for January (children aged 9-11) so if you have a child who would be interested in attending please email [libraries.iconnect@norfolk.gov.uk](mailto:libraries.iconnect@norfolk.gov.uk)

For more information about any of the above, or for any other **public library queries** please contact: [libraries@norfolk.gov.uk](mailto:libraries@norfolk.gov.uk)